

December 7, 2020

Chairman Ajit Pai
Federal Communications Commission
45 L Street NE
Washington, DC 20554

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RE: Cooper University Hospital - HeroCare Connect application

Dear Chairman Pai,

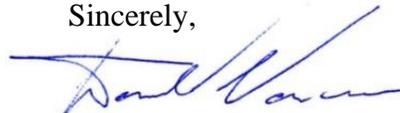
I am writing to express my support for *Cooper University Health Care's HeroCare Connect* application submitted to the *Federal Communications Commission(FCC)* for the Connected Care Pilot Program.

HeroCare Connect, a joint-operating partnership between Deborah Heart and Lung Center, and Cooper University Health Care is a comprehensive and patient-centered concierge service providing priority access to more than 75 specialty medical services for active duty and retired military, their dependents and veterans in over 100 locations throughout South Jersey and Pennsylvania.

It is my understanding that the existing foundation within the HeroCare Connect program can successfully accomplish the aims of the FCC Connected Care Pilot Program. HeroCare Connect, through the pilot program, will identify up to 50 at-risk veteran patients for their participation in the program. Patients with high-utilization, frequently missed appointments, transportation barriers, and geographically distanced locations, will be prime candidates. They will have access to more than 75 medical specialties for Telemedicine, where clinically appropriate, and receive the hands-on education to utilize necessary devices for the provider appointments.

Once again, I express my support for the *Cooper University Hospital's HeroCare Connect* application submitted to the *Federal Communications Commission* for the Connected Care Pilot Program. Please do not hesitate to contact Shaun O'Connor of my staff with any questions or concerns at (856) 427-7000, or Shaun.OConnor@mail.house.gov.

Sincerely,



Donald Norcross
Member of Congress

DN/so